

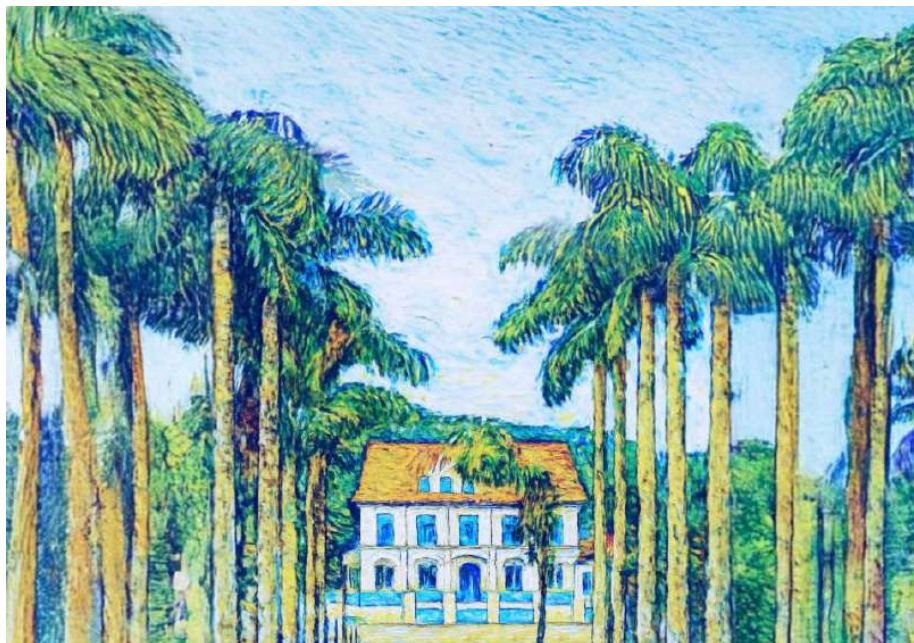
MIGRANT SERVICE NETWORK



Prefeitura de
Joinville

ASSISTÊNCIA
SOCIAL

MIGRANT
**SERVICE
NETWORK**



Prefeitura de
Joinville

ASSISTÊNCIA
SOCIAL

DEAR IMMIGRANT,

Welcome to Joinville, a city located in the North of the State of Santa Catarina, which, since its founding in 1851, has welcomed a large number of migrants.

With the goal of providing information regarding the rights of migrants on Brazilian soil, as well as providing the necessary means to access them, this digital guide was prepared so that you feel welcomed and can achieve a full, just, and dignified life—which cannot be reached without the guarantee of basic rights.

**SINCERELY,
CITY OF JOINVILLE**

In Brazil, migrants have their social rights guaranteed by the Federal Constitution, the Inter-American Convention on Human Rights, the Immigration Law (Law No. 13,445 of May 24, 2017), and also by the Brazilian Refugee Law (Law No. 9,474 of July 22, 1997).

In this regard, Brazilian legislation guarantees migrants seeking to reside in the country the same social rights granted to Brazilian citizens, including: the right to health, education, culture, work, and social assistance. This further reflects the country's commitment to offering protection and combating discrimination, ensuring a harmonious coexistence and a dignified life for all.

**HERE, VIOLENCE,
PREJUDICE, AND
DISCRIMINATION ARE
NOT WELCOME**



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PREJUDICE

It is considered a crime and can be committed through racial, ethnic, religious, or nationality-based intolerance.

→ offense to dignity and/or honor

→ denying employment

→ preventing access to commercial establishments and educational institutions

GENDER-BASED VIOLENCE

Every woman, regardless of class, race, ethnicity, sexual orientation, income, culture, educational level, age, and religion, enjoys the fundamental rights inherent to the human person, being assured the opportunities and facilities to live free from violence, preserve her physical and mental health, and achieve her moral, intellectual, and social development.

BRAZIL. Law No. 11,340, of August 7, 2006. Maria da Penha Law. Brasília, DF: Official Gazette of the Federal Executive, 2006.

BRAZIL. Law No. 7,716, of January 5, 1989. Defines crimes resulting from race or color prejudice. Brasília, DF: Official Gazette of the Federal Executive, 1989.

MIGRANT

A person who moves away from their habitual place of residence, whether within a country or across an international border, temporarily or permanently, and for a variety of reasons. (Glossary OIM, 2019).



STATELESS PERSON

Pessoa que não seja considerada como nacional por nenhum estado, segundo a sua respectiva legislação.

XENOPHOBIA

Art. 20. Practicing, inducing, or inciting discrimination or prejudice based on race, color, ethnicity, religion, or national origin.

Penalty: imprisonment for one to three years and a fine.

REFUGEE

- A person who, owing to a well-founded fear of persecution for reasons of race, religion, nationality, membership in a particular social group, or political opinion, is outside their country of origin and is unable or, owing to such fear, unwilling to avail themselves of the protection of that country;
- A person who, not having a nationality and being outside the country of their former habitual residence, is unable or, owing to the aforementioned circumstances, unwilling to return to it;
- A person who, due to a grave and widespread violation of human rights, is forced to leave their country of nationality to seek refuge in another country.

BRASIL. Lei nº 9.474, de 22 de Julho de 1997. **Define mecanismos para a implementação do Estatuto dos Refugiados de 1951, e determina outras providências.** Brasília, DF: Diário Oficial da União, 1997.

Employment, livelihoods, and income generation

INSTITUTION	ADDRESS AND HOURS	SCHEDULING	REMARKS
Centro Público de Atendimento ao Trabalhador/ Serviço de Incentivo a Organizações Produtivas - CEPAT/ SIOP	Rua Max Colin, nº 550, bairro América (47) 3422-2419 8 a.m. to 2 p.m.	Not required, as service is walk-in only.	Activities focused on solidarity economy, fairs, courses, etc.
Sistema Nacional de Emprego - SINE	ED. Manchester Rua do Príncipe, nº 330, 11º andar - sala 1.101, Centro (47) 3481-2192 / 3481-2141 12 p.m. to 6 p.m.	Not required, as service is walk-in only.	Job vacancies; unemployment insurance guidance; carteira de trabalho; social security; apprenticeship program.
Centro Público de Atendimento ao Trabalhador/ Serviço de Atendimento ao Imigrante - CEPAT/ SAT	Rua Abdon Batista, nº 342, Centro (47) 3467-0978 8 a.m. to 2 p.m.	Not required, as service is walk-in only.	Job vacancies; unemployment insurance guidance; carteira de trabalho and social security.

Free legal aid

INSTITUTION	ADDRESS AND HOURS	SCHEDULING	REMARKS
Defensoria Pública Estadual - DPE	Rua Blumenau, nº 953 - América Monday to Friday, 8 a.m. to 7 p.m.	Scheduling by phone and email: (47) 99216-0073 (47) 99224-3801 atendimentojoinville@defensoria.sc.gov.br	Follow-up appointments and general information: (47) 3481-2113
Defensoria Pública da União - DPU	Rua Araranguá, nº 280 - América Monday to Friday, 12 p.m. to 5 p.m.	Scheduling by phone and in person (47) 3481-5003	Follow-up appointments and general information: (47) 3481-5003
Centro de Direitos Humanos Maria da Graça Bráz - CDH	Rua Dr. Plácido Olímpio de Oliveira, nº 660 - Bucarein (47) 3025-3447 Monday to Friday, 1:30 p.m. to 5:30 p.m.	Scheduling by phone/ WhatsApp: (47) 99172 - 8881	

Free legal aid

INSTITUTION	ADDRESS AND HOURS	SCHEDULING	REMARKS
Núcleo de Prática Jurídica ACE - Faculdade Guilherme Guimbala	Rua São José, nº 490, bairro Anita Garibaldi (47) 3026-8258 Monday to Friday, 8 a.m. to 12 p.m. and 2 p.m. to 6 p.m.	Scheduling by phone or email: npj@fgg.edu.br	Job vacancies; unemployment insurance guidance; carteira de trabalho; social security.
Núcleo de Prática Jurídica Unisociess	Rua Albano Schmidt, nº 3333, bairro Boa Vista (47) 3461 0169 Monday to Friday, 8 a.m. to 12 p.m. and 1:30 p.m. to 5:30 p.m.	Scheduling by phone or WhatsApp is preferred; however, walk-ins are also accepted.	
Escritório Modelo de Assistência Jurídica da Univille	Rua Paulo Malschitzki, s/nº, Zona Industrial Norte (47) 3461-9123 Monday to Friday, 8 a.m. to 12 p.m. and 1:30 p.m. to 6 p.m.	Scheduling by phone or email: emaj@univille.br <u>emaj@univille.br</u>	

Education

INSTITUTION	ADDRESS AND HOURS	SCHEDULING	REMARKS
Centro de Educação de Jovens e Adultos - CEJA - Curso de Português	Rua Alexandre Schlemm, nº 110 bairro Bucarein 7:30 am to 11:30 am, 1:30 pm to 5:30 pm, 6:30 pm to 10 pm. (47) 3432-1492/ 3431-1467	Not required.	Classes take place in the evening. They keep a list of interested participants.
Projeto Imigrante Cidadão – Centro Universitário Católica de Santa Catarina	Rua Visc. de Taunay, nº 427, Centro Saturdays, 8 a.m. to 11:30 a.m. 47) 3145-9760	By phone or email: pc.joi@catolicasc.org.br	Portuguese classes. 30 spots for the beginner group, 30 spots for the intermediate group.
Equivalência de Diploma de Ensino Fundamental e Médio para Imigrantes	Rua 9 de Março, nº 817, Centro Monday, Tuesday, and Wednesday from 12:30 pm to 7 pm. (47) 3481-3685	In-person scheduling.	Documents (if available): diploma, school transcript, CPF, RG, proof of residence in the applicant's name.

Education

INSTITUTION	ADDRESS AND HOURS	SCHEDULING	REMARKS
<p>Escola Municipal de Jovens e Adultos</p> <p>Curso de Língua Portuguesa para Estrangeiros</p>	<p>Rua Monsenhor Gercino, nº 1.040, bairro Itaum</p> <p>7 a.m. to 12 p.m., 1:30 p.m. to 5 p.m., and 7 p.m. to 10 p.m.</p> <p>(47) 3426-3354</p>	<p>Must be done in person.</p>	<p>Classes take place once a week in the afternoon and evening.</p>
<p>Escola Municipal Prof. Rosa Maria Berezoski Demarchi</p> <p>Curso de Língua Portuguesa para Estrangeiros</p>	<p>Av. Júpiter, nº 839, bairro Jardim Paraíso</p> <p>7 p.m. to 10 p.m.</p> <p>(47) 3467-0028</p>	<p>Must be done in person.</p>	<p>Classes take place once a week in the evening.</p>
<p>Escola Municipal Prof. Laura Andrade</p> <p>Curso de Língua Portuguesa para Estrangeiros</p>	<p>Rua Senador Rodrigo Lobo, nº 1140, bairro Jardim Iriú</p> <p>7 p.m. to 10 p.m.</p> <p>(47) 3437-1414</p>	<p>Must be done in person.</p>	<p>Classes take place once a week in the evening.</p>

Education

INSTITUTION	ADDRESS AND HOURS	SCHEDULING	REMARKS
<p>Escola Municipal Dom Jaime de Barros Câmara</p> <p>Curso de Língua Portuguesa para Estrangeiros</p>	<p>Rua João Ebert, nº 836, bairro Comasa</p> <p>7:30 am to 11:30 am / 1:30 pm to 5 pm.</p> <p>(47) 3434-1919</p>	<p>Must be done in person.</p>	<p>Classes take place once a week in the morning and evening.</p>
<p>Escola Municipal de Jovens e Adultos</p> <p>Prova de nivelamento</p>	<p>Rua Monsenhor Gercino, nº 1.040, bairro Itaum</p> <p>Monday to Thursday, 8 am to 11 am / 1:30 pm to 5 pm. Friday, 8 am to 11 am.</p> <p>(47) 3426-3354</p>	<p>Must be done in person.</p>	<p>Placement test for grades 1 to 5 of Elementary School.</p> <p>Required documents: ID card or <i>carteira de trabalho</i> and proof of residence.</p>

Education

INSTITUTION	INSCRIPTION
Early Childhood Education (ages 0–3)	Electronic form link: https://www.joinville.sc.gov.br/assunto/educacao/educacao-infantil-0-a-3-anos/
Early Childhood Education (ages 4–5)	Electronic form link: https://www.joinville.sc.gov.br/assunto/educacao/educacao-infantil-4-a-5-anos/
Elementary Education (grades 1–9)	Electronic form link: https://www.joinville.sc.gov.br/assunto/educacao/ensino-fundamental/

Education

INSTITUTION	CONTACT/WEBSITE:	REQUIRED DOCUMENTS
<p>Compassiva</p> <p>Revalidação de diplomas</p>	<p>Contact via email:</p> <p>revalidacao@compassiva.org.br revalidacao2@compassiva.org.br</p> <p>(11) 97512-0307/ (11) 93730-4461</p>	<ul style="list-style-type: none">• * RNM (National Migration Registry) or Protocol• CPF• University documents (diploma, transcripts, and course syllabus)• Proof of residence• CONARE Refugee Certificate (if applicable)
<p>Portal Carolina Bori</p> <p>Revalidação de diplomas</p>	<p>Website:</p> <p>https://plataformacarolinabori.me.c.gov.br/usuario/aceso</p>	

Documentation / Immigration Regularization

INSTITUTION	CONTACT/WEBSITE:	SCHEDULING
Polícia Federal - PF	Avenida Rolf Wiest, nº 333, bairro Bom Retiro Monday to Friday, 10 am to 5 pm. (47) 3431-6820	By email pae.jve.sc@pf.gov.br
Defensoria Pública da União - DPU	Rua Araranguá, nº 280, bairro América Monday to Friday, 12 pm to 6 pm. (47) 3422-4896	An appointment must be scheduled by phone.
Receita Federal do Brasil - FRB	Rua Pref. Helmuth Fallgatter, nº 221, bairro Boa Vista Monday to Friday, 8 am to 2 pm. (47) 3422-2419	In-person service.

Shelter and Accommodation (for Homeless People)

INSTITUTION	ADDRESS AND HOURS	SERVICES PROVIDED
Centro de Referência Especializado para População em Situação de Rua - Centro POP	Rua Paraíba, nº 937, Anita Garibaldi Monday to Friday, 7 am to 7 pm. (47) 3422-7445	Social assistance, bathing and hygiene facilities, storage of personal belongings, and meals. Referral to shelter services depending on availability of spots

Health Units

INSTITUTION	ADDRESS	SERVICES
Unidade de Pronto Atendimento 24 horas Sebastião José Rodrigues - PA Leste	Rua Mafalda Laurindo, nº 262, bairro Aventureiro (47) 3435-4221	24-hour urgent and emergency care.
Maternidade Darcy Vargas	Rua Miguel Couto, nº 44, bairro Anita Garibaldi (47) 3461-5700	Care for pregnant women in labor and other pregnancy-related complications.

Health Units

INSTITUTION	ADDRESS	SERVICES
Hospital Municipal São José	Rua Getúlio Vargas, nº 238 -bairro Bucarein (47) 3441-6666	24-hour urgent and emergency care; elective consultations via referral from a UBSF (Family Health Clinic).
Pronto Atendimento 24 horas Luiza Schulz Döhler - PA Norte	Rua Guilherme, nº 640, -bairro Costa e Silva (47) 3419-9150	24-hour urgent and emergency care.
Unidade de Pronto Atendimento 24 horas Maria Júlia Pereira da Costa - UPA Sul	Rua Monsenhor Gercino, s/nº -bairro João Costa (47) 3466-0055	24-hour urgent and emergency care.

Health Units

INSTITUTION	ADDRESS	SERVICES
Hospital Regional Hans Dieter Schmidt	Rua Xavier Arp, s/nº, bairro Boa Vista (47) 3481-3100	<ul style="list-style-type: none"> • Emergency and urgent care (24 hours). • Elective consultations by referral from UBSF.
Hospital Bethesda	Rua Conselheiro Pedreira, nº 624, bairro Pirabeiraba (47) 3121-5400	<ul style="list-style-type: none"> • Emergency and urgent care (24 hours). • Elective consultations by referral from UBSF.
Hospital Infantil Dr. Jeser Amarante Faria	Rua Araranguá, nº 554, bairro América (47) 3145-1600	<ul style="list-style-type: none"> • Emergency and urgent care (24 hours). • Elective consultations by referral from UBSF.

Health Department

For easier access to the Health Service Network,
SCAN THE QR CODE.



Non-Governmental Institutions for Assistance/Guidance

INSTITUTION	ADDRESS	SCHEDULING	REMARKS
Centro integrado João de Paula - Exército da Salvação	Rua XV de Novembro, 3.165 - bairro Glória (47) 3453-0588	In person.	Support program for foreign families and free workshops.
Projeto Acolhidos - Igreja do Evangelho Quadrangular	Rua Dona Francisca, 3.144 bairro Saguazu (47) 3801-4163	In person, last Saturday of the month, 2 pm to 4 pm.	Assistance with food support, bazaar, etc.
Casa Padre Pio	Rua José Silveira Lopes, 1.250 - bairro Espinheiros - Moinho 2 (47) 3434-2188	In person.	Assistance with food support, bazaar, etc.
Associação Catarinense de Imigrantes	President: Domingos Amândio Eduardo	Email: contato@acimigrantes.org.br Whatsapp: (47) 99687-9829 / 3085-7410	Activities include welcoming, integration, and follow-up.

Non-Governmental Institutions for Assistance/Guidance

INSTITUTION	ADDRESS	SCHEDULING
Associação Esperança Viva	Presidente: Guilove Augustin Payoute (47) 99785-4865	The association does not have its own headquarters. Initial contact must be made by phone.
Associação Inovação da Serenidade Coletiva dos Haitianos de Joinville	Presidente: Neptune Duval (47) 99632-1867	Guidance provided in person and/or by phone.
Associação Imigrantes Haitianos de Joinville	Presidente: Whistler Ermonfils (47) 99709-0360	Guidance provided in person and/or by phone.
Pastoral de Imigrantes Mitra Diocesana	Rua Jaguaruna, 147 Centro (47) 3451-3700	Guidance provided in person and/or by phone.

Social Assistance

CRAS

The work of CRAS (Social Assistance Reference Center) aims to strengthen family and community bonds, promote access to rights, and improve the quality of life of families in vulnerable situations.

How CRAS works

CRAS operates together with other areas such as education, health, culture, and employment. The goal is to understand and meet all the needs of families in a comprehensive way.

In addition, CRAS builds partnerships with the community, involving families, leaders, and other key people to plan and carry out initiatives that benefit everyone.

Main activities and services of CRAS:

- Family assistance and follow-up;
- Strengthening of bonds;
- Access to rights and benefits;
- Prevention of social risks;
- Group work;
- Referrals.

Social Assistance

INSTITUTION	ADDRESS	SCHEDULING	REMARKS
Centro de Referência em Assistência Social - CRAS Adhemar Garcia	Rua Antenor Douat Baptista, nº 205, Bairro Ulysses Guimarães (47) 3438-3636 crasadhemargarcia.sas@joinville.sc.gov.br	<p>Monthly scheduling: The calendar opens on the last Tuesday of the subsequent month, as long as slots remain available;</p> <p>Walk-ins: Every Monday, with service provided on a first-come, first-served basis, respecting legal priority groups;</p> <p>Daily standbys/walk-ins: Available daily in the event of no-shows or cancellations by other users.</p>	Assists the neighborhoods: Adhemar Garcia, Fátima, Jarivatuba, and Ulysses Guimarães
Centro de Referência em Assistência Social - CRAS Aventureiro	Rua Theonesto Westrupp, s/n, bairro Aventureiro (47) 3437-7359 crasaventureiro.sas@joinville.sc.gov.br		Assists the neighborhoods: Aventureiro, Iriiriu, and Vila Cubatão
Centro de Referência em Assistência Social - CRAS Comasa	Rua Maracujá, nº 620, bairro Comasa (47) 3422-3483 sas.ups.crasco@joinville.sc.gov.br		Assists the neighborhoods: Boa Vista, Comasa, Espinheiros, Jardim Iriiriu, and Zona Industrial Tupy

Social Assistance

INSTITUTION	ADDRESS	SCHEDULING	REMARKS
Centro de Referência em Assistência Social - CRAS Jardim Paraíso	Rua Crater, s/n , bairro Jardim Paraíso (47) 3427-2980 sas.ups.crasjp@joinville.sc.gov.br	<p>Monthly service: The list opens on the last Tuesday of the following month, for walk-in demand, while appointments are available.</p> <p>On Mondays, service is provided in order of arrival, respecting legal priority rules.</p> <p>If a user cancels or misses their appointment, there is the possibility of a slot being filled.</p>	Assists residents of the neighborhoods: Jardim Paraíso, Jardim Sofia, and Bom Retiro
Centro de Referência em Assistência Social - CRAS Floresta	Rua República da China, nº 222, bairro Floresta (47) 3427-2980 sas.ups.crasfl@joinville.sc.gov.br		Assists residents of the neighborhoods: América, Anita Garibaldi, Atiradores, Bucarein, Centro, Floresta, Glória, Guanabara, Itaum, Profipo, Saguacu, and Santa Catarina
Centro de Referência em Assistência Social - CRAS Morro do Meio	Rua Minas Gerais, nº 5527, bairro Morro do Meio (47) 3454-9092 sas.ups.crasmm@joinville.sc.gov.br		Assists residents of the neighborhoods: Morro do Meio, Nova Brasília, and São Marcos

Social Assistance

INSTITUTION	ADDRESS	SCHEDULING	REMARKS
<p>Centro de Referência em Assistência Social - CRAS Paranaguamirim</p>	<p>Rua João Luiz de Miranda Coutinho, nº 845, bairro Paranaguamirim</p> <p>(47) 3466-4270 sas.ups.craspa@joinville.sc.gov.br</p>	<p>Monthly service: The schedule opens on the last Tuesday of the following month for walk-in demand, while appointments are available.</p> <p>On Mondays, service is provided in order of arrival, respecting legal priority rules.</p> <p>If a user cancels or misses their appointment, there is the possibility of a slot being filled.</p>	<p>Assists residents of the neighborhood: Paranaguamirim</p>
<p>Centro de Referência em Assistência Social - CRAS Parque Guarani</p>	<p>Rua das Pitangas, nº 350, bairro Parque Guarani</p> <p>(47) 3465-3495 sas.ups.craspg@joinville.sc.gov.br</p>		<p>Assists residents of the neighborhoods: Boehmerwald, Itinga, João Costa, Parque Guarani, and Petrópolis</p>
<p>Centro de Referência em Assistência Social - CRAS Pirabeiraba</p>	<p>Rua Joinville, Nº 13500, bairro Pirabeiraba</p> <p>(47) 3424-1048 sas.ups.craspi@joinville.sc.gov.br</p>		<p>Assists residents of the neighborhoods: Costa e Silva, Dona Francisca, Pirabeiraba, Rio Bonito, Santo Antônio, Vila Nova, and Zona Industrial Norte</p>

CREAS

CREAS is an essential service to ensure social protection and the defense of the rights of individuals and families who are at risk or have had their rights violated, offering comprehensive and specialized support.

CREAS plays a fundamental role in the social protection network, especially in preventing and addressing situations of violence and rights violations.

Its main activities include:

- Welcoming and listening
- Guidance and support
- Specialized technical follow-up
- Referral and coordination
- Assistance with specific cases
- Prevention and promotion activities

Social Assistance

INSTITUTION	ADDRESS	SCHEDULING	REMARKS
Centros de Referência Especializados de Assistência Social - CREAS 1	Rua Vereador Alfredo Zimmermann, nº 174, bairro Itaum (47) 3429-9956 sas.upe.creas1@joinville.sc.gov.br	Monday to Friday, from 7 a.m. to 7 p.m. (except holidays and optional recess days)	Target audience: families in situations where rights have been violated
Centros de Referência Especializados de Assistência Social - CREAS 2	Rua Florianópolis, nº 279, bairro Guanabara (47) 3422-6925 sas.upe.creas2@joinville.sc.gov.br	Monday to Friday, from 7 a.m. to 7 p.m. (except holidays and optional recess days)	
Centros de Referência Especializados de Assistência Social - CREAS 3	Rua Max Colin, nº 1480, bairro América Telefone (47) 3445-0851 E-mail: sas.upe.creas3@joinville.sc.gov.br	Monday to Friday, from 7 a.m. to 7 p.m. (except holidays and optional recess days)	
Centros de Referência Especializados de Assistência Social - CREAS 4	Rua do Príncipe, nº744, Centro Telefone (47) 34392870 E-mail: sas.upe.creas4@joinville.sc.gov.br	Monday to Friday, from 7 a.m. to 7 p.m. (except holidays and optional recess days)	

Restaurante Popular

The Restaurante Popular is a Public Food and Nutrition Security Facility under the Secretaria de Assistência Social of Joinville.

It offers daily meals prepared by nutritionists — including breakfast, lunch, and dinner — at low cost to the entire community, especially for people in situations of social vulnerability and food and nutrition insecurity.

The restaurant follows the guidelines of the Guia Alimentar para a População Brasileira, ensuring the Human Right to Adequate Food and strengthening Joinville’s Food and Nutrition Security Policy.

To access meal subsidies, users can register with a social worker at the Restaurante Popular, Monday to Friday, from 8 a.m. to 2 p.m. It is also possible to seek assistance at the CRAS in their area or, in the case of people experiencing homelessness, at the Centro POP.

Social Assistance / Access to Food

Restaurante Popular I

Restaurante Herbert José
de Souza, Rua Urussanga, n° 442,
bairro Bucarein

Open daily, including Saturdays,
Sundays, and holidays: breakfast: 7
a.m. to 9 a.m.; lunch: 11 a.m. to 2
p.m.; dinner: 5 p.m. to 7 p.m.

Restaurante Popular II

Restaurante Zilda Arns, Avenida
Alvino Hansen, n° 65, bairro
Adhemar Garcia

Open Monday to Friday (including
optional recess days), serving lunch
only: lunch: 11 a.m. to 2 p.m.

Social Assistance / Access to Food

REMARKS

FREE FOR:

- Children up to 6 years old
- People experiencing homelessness who are registered and referred by the Centro POP of the Secretaria de Assistência Social, except those who are beneficiaries of the BPC—Benefício de Prestação Continuada
- Families registered in the Cadastro Único with updated registration and per capita income (per person) of up to 0.5 minimum wage

R\$ 0.50 FOR BREAKFAST AND R\$ 1.00 FOR LUNCH AND DINNER:

- Families with per capita income from 0.5 up to 1.0 minimum wage

R\$ 2.00 FOR BREAKFAST AND R\$ 4.00 FOR LUNCH AND DINNER:

- Families with per capita income from 1.0 up to 1.5 minimum wage

R\$ 3.00 FOR BREAKFAST AND R\$ 6.00 FOR LUNCH AND DINNER:

- Families with per capita income from 1.5 up to 2.5 minimum wages

R\$ 5.00 FOR BREAKFAST AND R\$ 12.00 FOR LUNCH AND DINNER:

- Other users

SUBSIDY FOR MEALS AT RESTAURANTES POPULARES:

Users may first be assisted by a social worker at the Restaurante Popular, Monday to Friday, from 8 a.m. to 2 p.m., at either of the Restaurantes Populares. They may also seek assistance at the CRAS in their area or, in the case of people experiencing homelessness, at the Centro POP.

NOTE: Values apply for the year 2025.

Cadastro Único

The Cadastro Único, or CadÚnico, is a tool that helps the government better understand low-income families in Brazil. It gathers important information so that these families can be included in social programs that help improve their quality of life.

By registering in CadÚnico, families can gain access to several benefits and rights. One of the main ones is Bolsa Família, the country's largest income distribution program. This program provides financial support to many families so they can buy food, pay bills, and cover basic needs.

If you need help or have questions about how it works, go to a CRAS (Centro de Referência de Assistência Social) in your city. To complete your registration, look for the nearest registration point.

Cadastro Único

INSTITUTION	ADDRESS	SCHEDULING	REMARKS
<p>Cadastro Único para Programas Sociais</p>	<p>Posto de CadÚnico 01 Rua Presidente Affonso Penna, 840 bairro Bucarein</p>	<p>In person – Monday to Friday, from 8 a.m. to 5 p.m., except on holidays and optional recess days</p>	<ul style="list-style-type: none"> • Distribution of tickets • Welcoming and screening • Service with the technician
	<p>Posto de CadÚnico 02 Terminal do Guanabara Rua Guanabara, 2013 bairro Guanabara</p>		
	<p>Posto de CadÚnico 03 Terminal do Iririú Rua Professora Alpaídes, 47 bairro Iririú</p>		

Culture

INSTITUTION	ADDRESS AND HOURS	INSTITUTION	ADDRESS AND HOURS
Museu Nacional de Imigração e Colonização	Rua Rio Branco, nº 229, Centro Tuesday to Sunday, from 10 a.m. to 4 p.m. Free access	Museu Arqueológico de Sambaqui de Joinville	Rua Dona Francisca, nº 600, Centro Tuesday to Sunday, from 10 a.m. to 4 p.m. Free access
Casa da Cultura Fausto Rocha Júnior	Rua Dona Francisca, nº 800, bairro Saguapu Monday to Friday, from 8 a.m. to 10 p.m., except holidays and optional recess days Free access	Museu de Arte de Joinville	Rua XV de Novembro, 1.400, América Tuesday to Sunday, from 10 a.m. to 4 p.m. Free access
Estação da Memória	Rua Leite Ribeiro, s/nº, bairro Anita Garibaldi Tuesday to Sunday, from 10 a.m. to 4 p.m. Free access	Arquivo Histórico de Joinville	Av. Hermann August Lepper, nº 650, Saguapu Monday to Friday, from 8 a.m. to 6 p.m. Free access

Culture

INSTITUTION	ADDRESS AND HOURS
Centro de Artes e Esportes Unificados do Aventureiro - CEU	Rua Santa Luzia, nº 955, bairro Aventureiro Monday to Friday, from 8 a.m. to 5 p.m. Free access

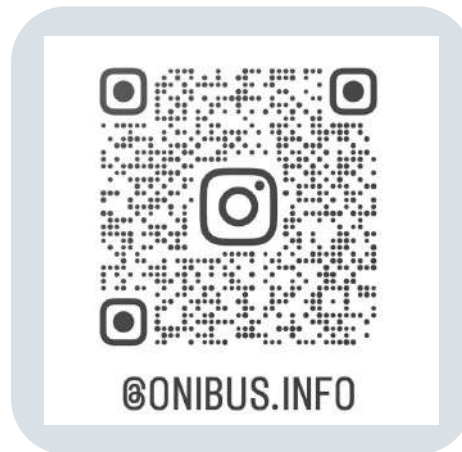
Support Institutions

INSTITUTION	ADDRESS AND HOURS	REMARKS
Espaço Cidadania, Direitos Humanos e Justiça Social da Universidade da Região de Joinville - Univille	Rua Paulo Malschitzki, s/nº, Zona Industrial Norte	The Human Rights Clinic is a project that aims to promote access to human rights for minority groups and communities.
Instituto de Desenvolvimento e Direitos Humanos - IDDH	Helbor Offices Rua Henrique Meyer, nº 280, salas 1.405 e 1.406, Centro	IDDH is a non-governmental, non-profit organization created in Brazil in 2004, which seeks to expand the number of human rights educators and defenders.
Centro Universitário Católica de Santa Catarina	Núcleo de Apoio ao Migrante Rua Visconde de Taunay, nº 427, Bloco E, salas 5 e 6, Centro Sábado - das 8h às 12h	Provides assistance for access to rights and documentation regularization, in person or via WhatsApp 47-98415-2959, for migrants in Joinville.



Information about public transport

Info.onibus is a website, also accessible from mobile phones, that provides information about public transport in Joinville, including schedules and real-time tracking.



DIGITAL GUIDE

Informações para migrantes,
acesse o QR code

*Información para inmigrantes,
acceder al código QR*

*Enfòmasyon pou imigran,
yo gen aksè ak korikod (QR)*

*Information for migrants,
access the QR code*



INTERACTIVE MAP

TO BETTER ASSIST IN LOCATING THE MIGRANT SERVICE NETWORK,
ACCESS THE INTERACTIVE MAP BELOW:



https://www.google.com/maps/d/u/0/edit?mid=1euia5tEeOAC958X2yWQJUO_5xfrRLtg&usp=sharing



Prefeitura de
Joinville

ASSISTÊNCIA
SOCIAL

Preparation of the digital guide

Clínica de Direitos Humanos da Universidade da Região de Joinville -
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Review of the digital guide: Inter-sectoral Commission for the Care of Traditional Peoples and Communities, Immigrants, Refugees and Stateless Persons



Citizenship and Human Rights Unit
Coordination of Policies for Women and Human Rights

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